



**Full-time Position, Family Support Worker**  
**Northwest Inter-Nation Family and Community Services (NIFCS)**

**JOB OPPORTUNITY**

**Building on Strengths**

**Empowering Others**

**Keeping Children Safe and Connected to their Families & Traditions**

If these statements resonate with you, please consider this opportunity to join the [NIFCS](#) team as a Family Support Worker working in and providing direct services to the Kitsumkalum community, British Columbia.

**Position Summary:** Are you looking for a rewarding role in which you can make a difference in the lives of others? You are a culturally sensitive professional with strong listening and counselling skills. The successful candidate will address the needs of the Kitsumkalum community in compliance with the Child and Family Services Act, Ministerial Guidelines and NIFCS policies and procedures. So, if you value the opportunity to use your skills and make a difference in communities and are seeking to gain valuable experience, we look forward to your application.

**Primary Responsibilities and Duties**

- Provide fair, equitable, respectful and culturally relevant service to First Nations children and families, consistent with the vision, mission and values of NIFCS;
- Maintain effective relationships with the NIFCS team, assigned communities, elders and affiliated agencies at all times;
- Participate in the communities to explore service options and strategies to address issues affecting First Nations children and families;
- Conduct intake and assessment procedures to ensure the community members needs are properly directed;
- Develop a plan of action to organize the goals created with the clients and other service providers;
- Refer clients to appropriate service providers when required and advocate on their behalf should the need arise;
- Ability to support and interact with program participants and their children in a professional manner, providing life skills to both children and families to assist the participants in reaching stability;
- Ensure all documents are continuously up-to-date (i.e., client files, case notes, and other pertinent documents);
- Gather client data for statistical purposes;
- Deliver awareness/prevention programs that are geared to the needs of the communities;
- Attend work-related training sessions, workshops, and meetings as required by the supervisor;
- Intervene in crises where the risk to children exists and initiate a timely response to ensure the safety of the child;
- Perform other duties within the scope of the position, as assigned.

### **Basic Qualifications**

- All employees of NIFCS are required to submit a Criminal Record Check with Vulnerable Screening, comply with the Occupational Health and Safety Act (OHSA), its regulations and all occupational health and safety policies and procedures.
- Further, to work evening and flexible hours and attend cultural awareness training, among other training.
- Pursuant to Section 41 of the BC Human Rights Code, preference may be given to applicants of Aboriginal Ancestry.

### **Education / Work Experience**

- Post-Secondary Diploma in a related field (Social Service Worker, Child and Youth Worker, etc.), and at least two (2) years related experience in social work;
- Demonstrate the ability to integrate the guiding principle of “Best Interest of the child and family” in all duties;
- Demonstrate excellent planning, organizational, administrative and communication skills;
- Demonstrate excellent interpersonal skills to liaise with a variety of internal and external contacts; verbal and written communication skills;
- Demonstrate active listening and healthy boundaries;
- Knowledge of Child and Family Services Act;
- Knowledge of individual, family, child, adolescent and group behaviour;
- Must have experience in counselling, case management, file maintenance and statistical reporting;
- Experience working with vulnerable children and families;
- Experience working in the Community Social Services sector;
- Experience assisting at-risk youth in crisis;
- Applicants must exercise a high standard of professionalism with sound judgment and also can work independently and as part of a team;
- Experience with Aboriginal culture and communities would be considered a great asset;
- Valid driver’s license with access to a reliable car.

### **Working Conditions**

- Travel in this position is required.
- Non-standard hours of work, adjusted schedule.
- As a result of serving the Kitsumkalum community, travel to the community is considered the position office (base office) and hence, travel compensation is not reimbursed.

### **Compensation & Benefits**

- You can expect a supportive work environment, a total compensation package that includes a competitive wage, extended health and dental benefits.
- This is a Bargaining Unit position.
- An eligibility list may be established to fill permanent and/or temporary vacancies.

### **Submission Deadline:**

- Open until filled.
- We invite all interested parties to apply by emailing your cover letter and resume to the Human Resources Department in the strictest confidence at [hr@nifcs.org](mailto:hr@nifcs.org).