









HOUSING		
 BC Hydro	<p>BC Hydro is halting all service disconnections for non-payment of bills and reducing electricity rates by 1%.</p> <p>COVID-19 Relief Fund applies a 3-month credit to your BC Hydro account for eligible customers (avg credit will be \$477).</p> <p>COVID-19 Customer Assistance Program offers bill deferral and payment plans for customers struggling due to impacts of COVID-19.</p> <p>Customer Crisis Fund is an existing program that grants of up to \$600 off your energy bill.</p>	<p>Applications will be accepted until June 30 (no rush to apply). Apply online.</p> <p>Customer Assistance: Call 1-800-BC-HYDRO Apply online.</p>
 Renters & Landlords	<p>Evictions ban in effect for duration of crisis.</p> <p>Freeze on rental rates means that no rent increases are allowed in BC, effective April 1.</p> <p>BC Temporary Rental Supplement (BC-TRS) provides up to \$500/month towards rent, paid directly to landlords, for eligible renters.</p>	<p>No action required. Click here for more info.</p> <p>No action required. Click here for more info.</p> <p>Apply online.</p>
 Homeowners	<p>Mortgage payment deferrals available for CMHC-insured loans.</p> <p>Check with your lender about payment deferral options for loans that are not CMHC-insured.</p>	<p>🍁 Check with your lender.</p> <p>🍁 Check with your lender.</p>
Emergency Housing	<p>Existing shelters still active and additional emergency options may be available. New spaces have been secured for those without a safe place to self-isolate.</p>	<p>Call 2-1-1 or search online.</p>
Low- and moderate-income households	<p>GST-credit will provide an additional one-time boost for eligible individuals in April. Benefit is paid out according to your income tax return.</p> <p>Climate Action Tax Credit will provide an additional one-time boost of up to \$564 for eligible families of 4 and \$218 for eligible individuals in an enhanced payment in July. Children under 18 years old must be registered for the CCB to qualify. No other action is needed; benefit is paid out according to your income tax return.</p>	<p>🍁 More info here.</p> <p>More info here.</p>
 Families with children	<p>Canada Child Benefit (CCB) provides one-time boost of up to \$300 per child in May.</p> <p>Emergency Child Care Funding provides child care providers with emergency government funding on the condition that they not charge parents fees for any periods of closure or for vacant spaces and must reserve spaces for families, starting April.</p>	<p>🍁 No action if you are already registered for CCB. Otherwise, apply online.</p> <p>Check with your provider to see if they are in this program.</p>

	<p>Temporary Emergency Child Care available for essential service workers. Use the child care matching service for kids aged 0-5, otherwise contact your school directly for school aged kids.</p> <p>Children and Youth with Special Needs (CYSN) services are available to families with greater flexibility. Emergency Relief Support Fund will also provide eligible families with direct payments of \$225/month for three months.</p>	<p>1-888-338-6622 or register online for kids 0-5. Otherwise, contact your school.</p> <p>More info here.</p>
<p><input type="checkbox"/> Youth-in-Care</p>	<p>Youth in Care will not age out of services during the pandemic.</p> <p>Agreements With Young Adults Program (AYA) program payments will continue to former youth-in-care despite school closures and training interruptions.</p>	
<p> Post-Secondary Students</p>	<p>Emergency Assistance available for students at public post-secondary institutions. Non-repayable funds can be used to help with a broad range of costs, including living expenses, food, travel, portable computers and other supports for students who are not already able to study remotely.</p> <p>Indigenous Emergency Assistance Fund available for Indigenous students at public post-secondary institutions can apply for non-repayable emergency assistance that can be used to help with a broad range of costs, including living expenses, groceries, cell phone bills, childcare, medical, dental, optical, and travel costs for family crisis or community obligations.</p> <p>BC Student Loans repayments paused for six months without penalty, starting April.</p> <p>Canada Student Loans repayments paused for six months without penalty, starting April.</p>	<p>Contact your school's financial aid office to apply. See backgrounder for contact list.</p> <p>Contact the Indigenous Student Service Centre on campus. See backgrounder for contact list.</p> <p>Repayment will be paused automatically.</p> <p>🍁 Repayment will be paused automatically.</p>
<p> People on Income Assistance</p>	<ul style="list-style-type: none"> - Full exemption of CERB or EI for three months (no clawback). - COVID-19 Crisis Supplement of additional \$300/month for three months for those who do not qualify for federal emergency supports like CERB or EI. - "Work search" requirement for those on Income Assistance is suspended for now. 	<p>No action required, support boosts will be applied to next payments automatically. More info here.</p>
<p> People on Disability Assistance</p>	<ul style="list-style-type: none"> - Full exemption of CERB or EI for three months (no clawback). - COVID-19 Crisis Supplement of additional \$300/month for three months for those who do not qualify for federal emergency supports like CERB or EI. - Those on BC Bus Pass Program will receive their \$52 transportation supplement back in cash. 	<p>No action required, support boosts will be applied to next payments automatically. More info here.</p>
<p> Seniors</p>	<p>COVID-19 Crisis Supplement: Low-income seniors who receive the B.C. Senior's Supplement will receive an additional \$300/month boost for three months.</p>	<p>No action required, support boosts will be applied to next payments</p>

	<p>Existing federal programs continue to be available, including:</p> <ul style="list-style-type: none"> - Canada Pension Plan Retirement Pension - Canada Pension Plan Disability Benefit - Old Age Security (OAS): \$614/mo (max) - Guaranteed Income Supplement (GIS): \$916/mo (max) - Allowance / Allowance for Survivor: \$1389/mo (max) <p>Registered Retirement Income Funds (RRIFs): Minimum withdrawals from Registered Retirement Income Funds (RRIFs) has been reduced by 25% for 2020.</p> <p>bc211 is available for seniors who need support with non-medical essentials, like grocery pick-up and drop off.</p>	<p>automatically. More info here.</p> <p>🍁 Eligible seniors can apply online if they are not already enrolled.</p> <p>🍁 Learn more here.</p> <p>Call 2-1-1 or visit online.</p>
<p>🚗 Automobile</p>	<p>Auto insurance can be renewed by email or phone.</p> <p>Monthly payment deferrals for ICBC auto-insurance is available for up to 90 days with no penalty.</p> <p>Remote extensions for driver licensing available. All requests for medical information temporarily postponed.</p> <p>Parking is free of charge at all health authority owned/operated health care sites like hospitals, clinics, long-term care centres, etc.</p>	<p>Contact your broker.</p> <p>Call 1-800-665-6442 or apply online.</p> <p>Call 1-800-950-1498.</p> <p>For staff, patients, and visitors only.</p>
<p>⚖️ Justice</p>	<p>Limitation periods to commence court proceedings have been suspended.</p> <p>Civil Resolution Tribunal deadlines extended; fees waived for those struggling financially.</p>	<p>Apply via Fee Waiver Request Form.</p>
<p>🧠 Mental Health</p>	<p>Access to free and low-cost virtual mental health services has been expanded across BC for adults, seniors, and youth. Front-line health care workers experiencing distress and mental health concerns in response to COVID-19 now also have access to increased mental health services.</p> <p>New BC COVID-19 mental health self-assessment tool will be available April 20.</p> <p>VictimLink BC provides immediate 24/7 crisis support for victims of family or sexual violence is available by phone through VictimLink BC's 24/7 telephone service.</p>	<p>Full list of available services here.</p> <p>Check back on April 20.</p> <p>Call 1-800-564-0808 or send an email for more info.</p>
<p>🚌 Public Transit</p>	<p>TransLink: Fare-free boarding on all buses. Enter through rear of the bus, unless accessible loading is required. July 1 fare increase is deferred indefinitely. Service reductions in effect: check online before you go.</p> <p>BC Transit: Fare-free boarding on all buses. Enter through rear of the bus, unless accessible loading is required.</p>	

<p>☐ Taxes</p>	<p>Filing due date for Income Tax Return is deferred to June 1. Payments owed are deferred until after August 31.</p>	<p></p>
<p>➔ Travel</p>	<p>Repatriation assistance and Emergency Travel Loan of \$5000 available to Canadians who are abroad. British Columbians returning home must self-isolate for 14 days. Emergency Management BC and Service BC will provide support to enable compliance.</p>	<p> Dial +1 613-996-8885 or send an email. More info.</p>